

Christine M. Brennan Deputy Commissioner

Frank Edelblut Commissioner

> STATE OF NEW HAMPSHIRE DEPARTMENT OF EDUCATION 101 Pleasant Street Concord, N.H. 03301 TEL. (603) 271-3495 FAX (603) 271-1953

## How to File a Title I Complaint

Complaints must be in writing and be signed and received by the Department of Education within 30 days of a final decision by a local school board regarding the complaint. In the case that a parent is the complainant, the Title I Project Manager of the Local Education Agency shall assist the parent in the complaint process.

The Complaint Must Include:

- 1. The Name and Contact Information of the Complainant.
- 2. A statement of the alleged violation of federal statute or regulation, the identity of the person or entity that is committing the violation and a description of the applicable program where the violation is occurring.
- 3. Steps taken at the Local Level to resolve this complaint.
- 4. A Copy of the final decision from local School Board in regards to the complaint.
- 5. Signature of Complainant.

Mail Complaint to:

Ashley Frame, Administrator ESEA Programs New Hampshire Department of Education 25 Hall Street Concord, NH 03301 For more information regarding New Hampshire's Complaint Rules, please refer to the following link: <u>http://www.gencourt.state.nh.us/rules/state\_agencies/ed200.html</u>

## **Title I Complaint Form**

| Contact Information:  |
|---|
| e:  |
| ess:  |
| State:Zip:  |
| ime Phone:  |
| ent Information ( <i>if applicable</i> ):   |
| ol/District Information (if applicable):  |
| Program Specific Information:   Title I, Part A Title I, Part D Migrant Education                         |
| Statement of Violation of Federal Requirement:  |
|   |
|   |
| Chronology of Events: (Include date and persons involved for each event.)                                 |
| Steps taken at the Local Level to resolve this complaint:   |
| School Board Ruling Information:   Date of School Board Meeting:   Attach a copy of final decision        |
| Signature: Date:   TDD Access: Relay NH 711   EQUAL OPPORTUNITY EMPLOYER- EQUAL EDUCATIONAL OPPORTUNITIES |
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STATE OF NEW HAMPSHIRE DEPARTMENT OF EDUCATION 101 Pleasant Street Concord, N.H. 03301 FAX 603-271-1953 Citizens Services Line 1-800-339-9900

## **Title I Complaint Process Timeline**

| Activity<br>Line  | Time           |
|---|----------------|
| Title I Office receives copy of complaint and logs in   | Date Stamped   |
| Title I Office issues a receipt of complaint to complainant days  | 2 working      |
| Title I Office investigates complaint going onsite if necessary working days  | 10             |
| If not resolved by Title I Office, a complaint is forwarded to<br>Office of Legislation and Hearings for assignment<br>to a Mediator  |                |
| Mediation is scheduled<br>working days  | 15             |
| Resolution is determined by mediator and both parties working days  | 15             |
| Written Report Issued to all parties  | 5 working days |
| If parties are unable to resolve dispute complainant may, within 30 days of the mediator's report, request State Board Hearing pursuant to RSA 21-N:II,III and in accordance with Ed 200. |                |
| A final decision by State Board may be forwarded to the Secretary<br>of the US Department of Education for review; said review to be at<br>the discretion of the Secretary.               |                |
| The NH State Director of Title L with support from other members of the NH DOE staff will   |                |

The NH State Director of Title I, with support from other members of the NH DOE staff will oversee this process and monitor the progress of complaint resolution.